



Operations Leaders Peer Group

November 2025

Need to Know

Operation Director Leaders Fall Meeting. November 7, 1:00 – 3:00 pm PT [Register](#) in advance. Simon Parker-Shames, OPCA Data Strategy Senior Director, will lead a discussion of physician productivity data points; we will share emergency preparedness resources.

Save-the-date: OPCA's 3rd Annual Conference: April 13 -14, 2026, in Eugene at [The Graduate Hotel](#). Expect engaging plenaries, practical breakouts, and networking with FQHC professionals and partners from across the state. Interested in becoming a sponsor? Contact Joanna Peterson at jpeterson@orpca.org.

HRSA Tidbits

HRSA Encourages CHCs to Use Health Center Performance Improvement Toolkit HRSA's updated [Health Center Performance Improvement Toolkit](#) can be used to conduct self-assessments, understand focus areas, and activities needed to achieve performance improvement goals. The resources aim to foster innovation, enhance patient care, and improve health outcomes. Includes [Guide to Self-Assessment](#) (PDF), [Self-Assessment Tools](#) (PDF), & [Quick Reference to the Framework](#) (PDF).

Training & Learning Opportunities

UDS Webinar: Preliminary Reporting Environment (PRE), Demonstrates how to access the PRE and two offline UDS reporting features that allow health centers awardees and look-alikes early access to prepare UDS data for submission. November 5 10:00 am – 12:00 pm PT [Registration page](#)

UDS Webinar: Reporting UDS Financial & Operational Tables Covers 2025 reporting requirements for UDS Tables 8A (and FTE on Table 5), 9D (and insurance and managed care

on Table 4), and 9E. Discuss common reporting errors including 340(B) pharmacy and managed care reporting. November 13 11:30 am – 1:00 pm PT [Registration page](#)

Strengthening Health Center Primary Care: The Role of NP Residency Programs & Partnerships National Nurse-led Care Consortium 2-part webinar series, exploring NP residency programs to provide specialized training for underserved communities. November 18, 12:00 pm PT. [Registration Page](#)

Health Outreach Partners Four-Session Community of Practice Focus on how patient transportation to improves health outcomes, barriers and best practices to support patients lacking transportation. Participants will share challenges and successes. November 4, 12, 18, & 25, 11:00 am PT. [Registration Link](#)

From Checklist to Maturity: Mastering FTCA FTCA-deemed health centers face rising HRSA expectations & a critical need to demonstrate mature, well-documented risk management practices. Experts will share lessons from recent deeming reviews & offer actionable strategies for the 2026 cycle. November 13 at 11am PT [Register](#)

NACHC's [Practical Art of Health Center Operations \(PAHCO\)](#) Workshop Virtual workshop provides practical strategies to streamline workflows, build team habits that support patient experience, & strengthen HRSA compliance. Ideal for front desk managers, practice administrators, COOs, & other operations leaders. December 2–3. [Registration](#) deadline November 28.

Annual UDS Primary Care Association (PCA) State/Territory Based Training NWRPCA hosts this webinar series for health center staff responsible for preparing UDS data report submissions. December 3 & 4. For more information contact Rahwa Hailemariam rhalemariaam.@nwrpca.org.

NACHC's [Growing Health Center Leaders Education Program](#) Dynamic online learning & networking program for new and aspiring leaders in Community Health Centers. The virtual two-day event offers non-c-suite participants the chance to learn and practice leadership skills and understand strategies for career growth in the field. December 10 – 11 8:00 am – 1:30 pm PT

NACHC's [Board Chair Peer Learning Groups](#) Virtual six-month program engages health center board chairs in monthly group meetings to foster connection, community, & growth. Participating board chairs share experiences, support, & explore common interests. Cohort One: January 20 - June 16, 2026 & Cohort Two: January 15 - June 18, 2026

[Introduction to Health Center Board Roles](#) Virtual training designed to jumpstart new board members' knowledge of their roles & responsibilities. Review legal duties, governance vs. management, board/CEO partnership, fundamentals of board functioning, and financial & quality oversight, and advocacy. January 21 & 28

Emergency Preparedness Resources

Health Center Emergency Preparedness & Response Forum: Extreme Weather Forum to identify, share, and promote promising practices while highlighting and addressing challenges related to the ongoing response and recovery from emergencies, with topics such as extreme

weather, community partnerships, workforce development, and patient support November 12
11:00 am PT [Register here](#).

Reporting Emergency Operational Status Remember if there is a *declared emergency*, report your clinic status as soon as you are available. You can do so here: forms.office.com/r/1VNmN2eKCT, or use the QR code below. **Questions?** Contact showk@orpca.org.



The Ops Peer Group Newsletter is supported by the Health Resources & Services Administration (HRSA) of the U.S. Department of Health & Human Services (HHS) as part of an award totaling \$1,692,163 with 42 % financed with non-governmental sources. The contents are those of the author(s) & do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit [HRSA.gov](https://www.hrsa.gov).