

Operations Peer Group News

The latest information for Community Health Center Operations Staff



June 2024

Need to Know

HRSA Announces Applications to Establish New Access Points (NAPs) Are Now Open. Applications due in [Grants.gov](https://www.grants.gov) August 15, 2024, & in [HRSA's Electronic Handbooks](#) September 30, 2024. Visit the [New Access Points webpage](#) for resources. Question & answer webinar Thursday, June 13, 10:00 am PT [Registration page](#)

OPCA Virtual Forum on Mobile Health Units More information and agenda will be shared soon. Make plans to join and bring your questions to share. Registration information coming soon. Monday, June 24 from 9 – 11 am PT

HRSA Tidbits

2024 HRSA Grantee Satisfaction Survey The 2024 HRSA Grantee Satisfaction Survey (GSS) is a voluntary & confidential 20-minute survey that will provide confidential feedback on HRSA processes, monitoring, performance reporting, and TA. A survey link will be sent to project directors via email. Email HRSAGranteeSurvey@hrsa.gov. Survey pen through June 10, 2024.

AHRQ's Practical Guide for Implementing the Digital Healthcare Equity Framework provides an interactive checklist of steps and real-world examples for how to advance equity across all phases of the Digital Healthcare Lifecycle. [Learn more](#)

Compliance Tip: Sliding Fee Discount Program Provide appropriate documentation to meet the Service Area Competition/Renewal of Designation review criteria for the Sliding Fee Discount Program:

- *Element b:* Include approved policies and specific details such as required definitions and charge adjustments based on income.
- *Element c:* Show the provision of full discounts or nominal charges, and no discounts based upon income.
- *Element e:* Ensure fee schedules incorporate the current Federal Poverty Guidelines and include the required attachments.

More information: [Compliance Manual: Chapter 9](#) & [Health Center Program Compliance FAQs](#)

Training & Learning Opportunities

HRSA Makes \$60 Million Available for approximately 120 grants to help health centers expand operating hours. Applications due in [Grants.gov](https://www.grants.gov) Monday, June 24, in [HRSA's Electronic Handbooks](#) Tuesday, July 23. [Expanded Hours webpage](#) for the NOFO, technical assistance (TA) information, and other resources. Webinar for applicants is Thursday, June 6 10:00 am PT, [Join the day of the session](#)

Preparing for HRSA’s Operational Site Visit & Beyond: [A 3-Part Webinar Series](#) NACHC annual webinar series for Health Center leaders and staff preparing for HRSA Operational Site Visits (OSV) July 16, 17, 18, 2024 at 10:00 am – 12:00 pm PT

First Annual Emergency Management Process Webinar During emergencies, Primary Care Associations (PCAs) gather critical health center information and report the status of service delivery sites to HRSA. Health center staff. Save-the-date for the first annual emergency management process webinar: Tuesday, June 18 10:00 am PT

Naloxone 2.0 – Evidence-based Distribution Models Join to learn best practices (including the best venues) for naloxone distribution & identify why needs-based naloxone is necessary to decrease overdose 0.5 CE available for behavioral health professionals Thursday, June 13, 10 am PT [Registration page](#)

Ending Stigma Through Collaboration & Lifting All to Empowerment National Minority AIDS Council webinar to recognize the signs and impact of stigma in health care. Practical solutions from HRSA’s HIV/AIDS Bureau-funded project ESCALATE on reducing stigma as a health care team. Tuesday, June 11, 9:00 am PT [Registration page](#)

Health Center 2030: Five Critical Skills for Leading the Digital Transformation To create the future, leaders must re-tool, re-think, re-engage; health center leaders need a new set of tools to address today’s challenges. Hosted by NACHC Tuesday, June 18, 11 am PT [Registration page](#)

Quality Improvement Fund Optimizing Virtual Care Innovation Forum Online Forum with presentations from the first QIF cohort of Optimizing Virtual Care (OVC) health center awardees and special guest speakers; launch of new Technical Assistance to support health center innovation. Tuesday, June 25, 9:30 am – 3:00 pm PT [Registration page](#)

Retention Planning: Build It and They Will Stay Step into the forefront of retention excellence with the Association of Clinicians for the Underserved’s (ACU) STAR² Center and 3RNET. Unveil the secrets to steadfast retention planning for health centers in this illuminating webinar series. Hosted by the ACU’s STAR² Center. Wednesday, June 12 1:00 pm PT [Registration page](#)

Emergency Preparedness Resources

New Resources Available; [NACHC Heat & Health Basics](#)

CDC Heat Risk Dashboard Patient and health center information for learning about [Heath & Your Health](#); if the Heat Risk is [red](#) or higher, consider steps to protect yourself. Those sensitive to heat, may need to take steps at lower [HeatRisk](#) levels.

[HRSA Emergency Information Kit: Key Resources for Health Centers](#) Bookmark this page for updating your emergency plans, Temporary sites & changes in scope, Volunteer FTCA and requestion programmatic & gran flexibilities during emergency operations.

ASPR TRACIE Medical Operations Coordination Centers Toolkit (Third Edition) [This Medical Operations Coordination Centers Toolkit](#), updated in 2024, offers considerations that can help state, local, tribal, and territorial governments; cooperative entities such as health care coalitions or trauma/emergency medical services regions; and health care systems ensure optimal balancing of patients across health care facilities and systems.

ASPR TRACIE Avian Influenza Quick Facts (Updated) [This document](#) provides healthcare providers and emergency planners with resource links to improve their readiness for potential human infections with avian influenza A viruses.

Emergency Preparedness Resources for Health Centers

- [Emergency Preparedness, Response, and Recovery Resources for Health Centers webpage](#): A comprehensive set of resources, including CMS' emergency preparedness rule and a full list of Federal Tort Claims Act (FTCA) resources.
- [Emergency Information Kit – Key Resources for Health Centers](#): Commonly asked questions that arise during a declared dynamic event.
- April 16 bulletin, [Announcing the Release of FTCA Emergency Resources](#), which introduced two new Program Assistance Letters.
- Health Center Safety and Man-Made Threats Resource Packet: Recently shared this curated packet of training and technical assistance (TA) materials. Visit the [Health Center Resource Clearinghouse](#) to check it out.

Heat-Related Resources for Patients & Communities

- [CDC's HeatRisk Dashboard](#) a portal to new resources. Includes National Oceanic and Atmospheric Administration's [HeatRisk Forecast Tool](#), details on local air quality, and actions to stay safe on hot days or days with poor air quality.
- [CDC clinical guidance](#) enables clinicians & patients to create personalized plans to ensure safety during warmer months. Guidance focuses on children with asthma, pregnant women, & people with cardiovascular disease.

HHS' Administration for Children and Families' (ACF) Low Income Home Energy Assistance Program helps keep families safe and healthy through initiatives that assist with energy costs. Visit [ACF's website](#) to learn about the program and access a communications toolkit.

Reporting Emergency Operational Status Remember if there is a *declared emergency*, report your clinic status as soon as you are available. You can do so here: forms.office.com/r/1VNmN2eKCT, or use the QR code below. **Questions?** Contact showk@orpca.org.



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