

## Social Determinants of Health (SDH) Screening Sample Workflow

# Steps for Non-Clinical Staff After the Clinical Visit

Non-clinical staff includes patient navigators, patient advocates, and community health workers, among others.

### Take-Aways:

- + Non-clinical staff are often employed from the community, so they can more easily relate to patients, understand their needs, and build trusting relationships.
- + Ensures that the staff person administering SDH screening also addresses the needs identified by referring the patient to resources.
- + Non-clinical staff have more time to administer and respond to assessments.
- + Allows the patient to become familiar and comfortable with the clinical setting.
- Information is not available during the time of the visit.
- Contact information for follow up can be a barrier.
- Increases the patient's time at the clinic.

### The Steps:

