

OEWS WEBINAR

OREGON PRIMARY CARE ASSOCIATION

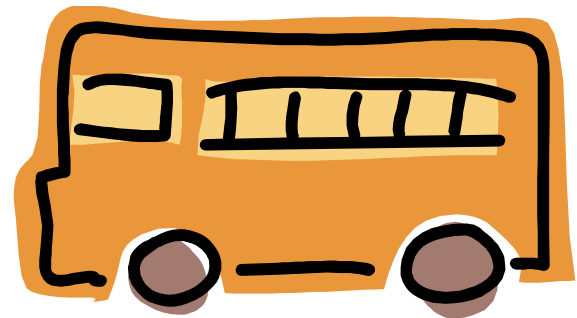
1-3 PM
DECEMBER 10, 2013

Agenda

- ❑ Welcome & Introductions
- ❑ Cover Oregon
- ❑ Best Practices & Challenges
- ❑ Resources
- ❑ HRSA QPR Quarter 2
- ❑ Date Reminders

Introductions

- Welcome!
- What's going well?
- New Invitee:
 - Suzanne Flory from Oregon School-Based Health Alliance



Cover Oregon



□ QHP Eligible

- Should send their selection to Cover Oregon by **Dec 14th** (Dec 15 is a Sunday) in order to receive a premium invoice from their carrier before Dec 31st for coverage to start Jan 1st.
- Those who send their selection afterwards may not receive an invoice in time to pay their premiums by Dec 31st which can push their coverage to begin Feb 1st.

Cover Oregon

- OHP eligible applicants.
 - To receive coverage for January 1st, OHP eligible applicant must submit applications postmarked by December 31st
- Open enrollment closes March 31st 2013
 - For those who did not receive a determination chose a QHP by Dec 15th , there is still time.
- 2015 enrollment
 - begins November 15, 2014, ends January 15, 2015.

Cover Oregon

❑ Appeals:

- Applicants have the right to appeal within 90 days of the date they received their determination if they do not agree.

❑ Update:

- Individuals without of state phone numbers should call 503-378-2666 for OHA's Customers Service number

Cover Oregon

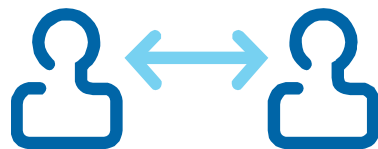
Other Outreach Enrollment or Cover Oregon Questions?

Issues with Fast - Track consent forms?

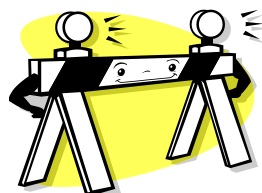
- If you have any questions, please contact us and we will do our best to provide some clarification
 - Stephanie Castano – scastano@orpca.org
 - Claire Tranchese - ctranchese@orpca.org
 - Betse Thielman - Elizabeth.S.Thielman@state.or.us
 - Ellen Pinney - ellen.pinney@state.or.us

Best Practices & Challenges

- How are you following up with your clients?



- How are you supporting clients who have received their determination packets?



- What challenges/barriers are you currently experiencing?

Resources for QHP eligible folks

- ❑ Health Care Community Workshop
 - An opportunity for community become enrolled or to communicate with insurance agents in several Oregon locations.
 - <https://seiu503.seiu.org/page/signup/health-care-community-workshops>
- ❑ [How do I choose Marketplace insurance?](#)
- ❑ [Will I qualify for lower out-of-pocket costs?](#)

- ❑ What resources are you tapping into?

HRSA's Quarterly Progress Report (QPR)

- The QPR will be available Jan 1st in the EHB
- Reporting Period
 - Oct 1st – Dec 31st is due Jan 10th (8:59pm PT)
- Tracking Assistance
 - Can track assistance provided over the phone/email. It is NOT limited to person-person assistance
 - Can track number of family members enrolled who were represented by the head of household who received assistance

HRSA's Quarterly Progress Report (QPR)

□ Please Report:

- Key Strategies and Lessons Learned Section
 - Popular CHC outreach events in which many people attended
 - Effective partnership with other CHCs and providers in your service area
 - Strategies to tackle capacity issues with increase number of individuals seeking support for enrollment
 - What was learned that will change how you do outreach and enrollment in the following reporting period

HRSA's Quarterly Progress Report (QPR)

- Please Report (cont'd):
 - Issues and Barriers Section
 - Problems in hiring and/or retaining OEWs
 - Challenges in organizing OEW roles and/or training staff
 - Issues with the implementation your O/E efforts
- For more information please see,
 - [Health Center O/E QPR Frequently Asked Questions](#)
 - [Electronic Handbook O/E QPR Quick Reference Sheet](#)

Date Reminders



- HRSA's QPR is due January 10th 2014
- National Health Care for the Homeless Council's Upcoming Webinar:
 - Wednesday, Dec 11, 2013 (10-11:30am PT)
 - [Medicaid Enrollment: A Frontline Guide for Engaging People Experiencing Homelessness](#)
- 2014 Trainings w/OPCA
 - January 14 - Webinar
 - February 11 – Face to Face
 - March 11 - Webinar
 - April 8 - Webinar
 - May 13 – Webinar or Face to Face

Happy Holidays!

Thank you for all your hard work this year with Outreach and Enrollment work you did in 2013!

See you next year!

