

Data Transparency Project

2014-2016 Evaluation



Community Health Centers are currently and continuously undergoing big changes. One significant change at the forefront of our minds involves the migration of payment from the traditional fee for service model toward one that is more tied to value. The Bureau of Primary Healthcare, CMS, and Oregon's Medicaid program have all undergone unabated transformation in recent years. As advocates for healthcare reform continue to push for more accountable payment models, where outcomes are incentivized and improvement encouraged, models such as the state's PCMH recognition program (PCPCH) and Coordinated Care Organizations have developed. Additionally, as the emphasis on quality and performance continues, and as funding opportunities for clinics become increasingly based on performance indicators and quality metrics, a thorough understanding of best practices regarding data and measurement will be imperative to each clinic's ability to demonstrate their value as a health center.

The Data Transparency Project (DTP) is a collaboration between the OPCA and Oregon's federally qualified health centers (FQHCs) to review and improve on a set of jointly-determined outcome measures. Between 2014-2016, the Oregon Primary Care Association provided **33** webinars and **1** face-to-face training to help clinics achieve their improvement goals. OPCA anticipates providing an additional **11** webinars and **1** face-to-face training in 2017. In an effort to evaluate progress, success and effectiveness of the project, OPCA developed the following analysis for the project's Data/QI Workgroup.

To learn more about OPCA's Data Transparency Project, please visit the [project webpage](#) or contact the Data Team at data@orpca.org.

PARTNERING ORGANIZATIONS

A total of **16** Oregon FQHCs and **2** FQHCs across the nation have presented their best practices on at least one of the following six DTP metrics during project webinars:

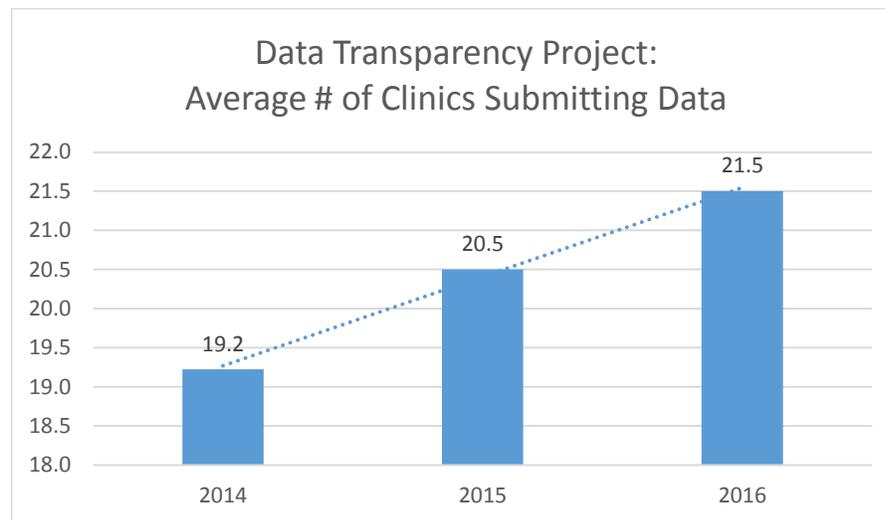
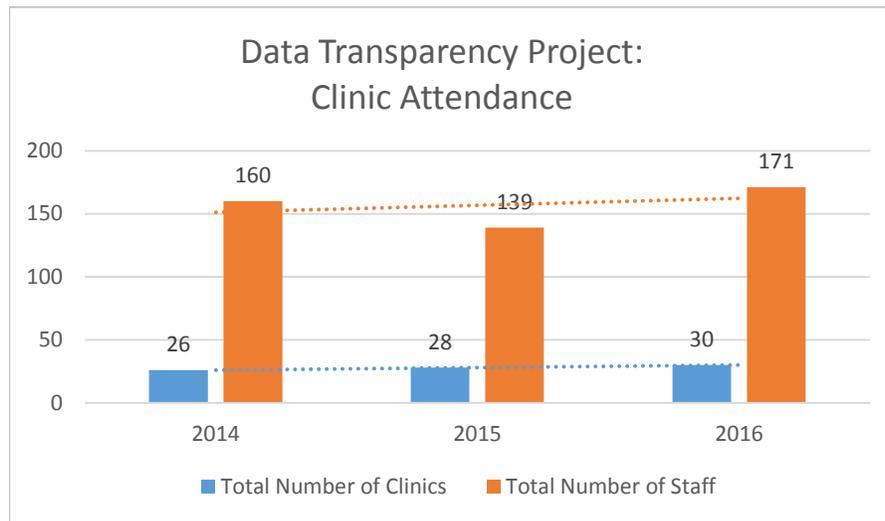
- Depression Screening with Follow-up
- SBIRT
- Colorectal Cancer Screening
- Hypertension Control
- Diabetes Poor Control
- Emergency Department Utilization

Additionally, **15** community partners have joined webinars as subject matter experts, including:

- American Cancer Society
- CareOregon
- Lean Healthcare West
- Kaiser Center for Health Research
- American Medical Group Foundation
- OCHIN
- Oregon Health Authority
- Columbia Pacific CCO
- Linn County Public Health
- Screenwise
- National Diabetes Prevention Program
- Oregon Rural Practice-based Research Network
- Providence Medical Group
- Massachusetts League of Community Health Centers

CLINIC PARTICIPATION

Clinic participation showed an overall increase from 2014-2016, both in terms of attendance numbers and numbers of data submissions OPCA received to review with other participants on project webinars.



OF CLINIC STAFF ATTENDING PROJECT WEBINARS:

89.2%

Agreed or strongly agreed that they were valuable to attend.

94.3%

Agreed or strongly agreed the information presented was directly applicable to their work.

WHAT CLINICS SAID WAS MOST VALUABLE ABOUT THESE WEBINARS:

“Reviewing the data and hearing about workflows from other clinics on how they’ve been able to make improvement.”

“The ideas, tips and examples of implementing QI.”

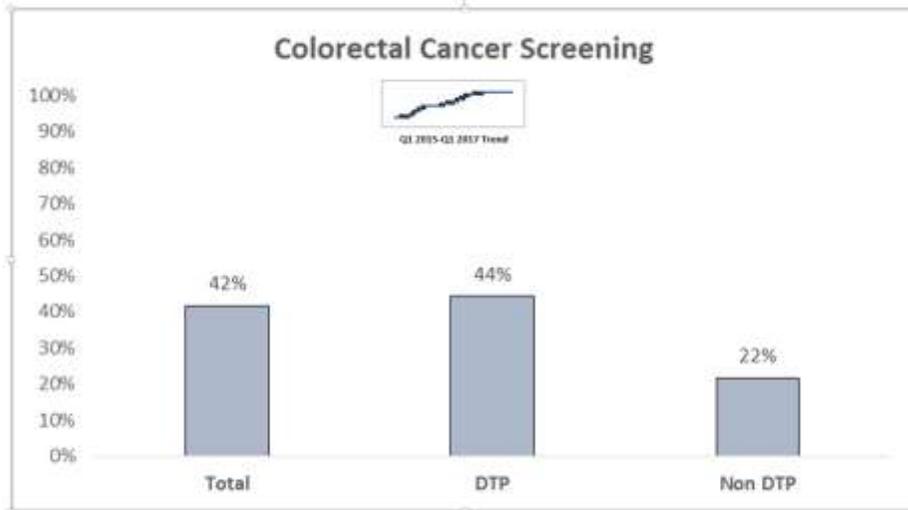
“Seeing the structure of different successful organizations, learning more about the services OPCA is able to help us with.”

“The focus on clinical issues and day to day implementation of processes in the clinic; how to do this well, what strategies to try, how to solve problems.”

“It was great to learn from FQHCs outside of Oregon. Especially ones that achieve such high marks in the nation for the respective measures.”

QUALITY METRICS

Sourced from UDS 2016 data and DTP data submissions from 2014-2016, the aggregate performance on DTP quality metrics was measured between clinics participating in the Data Transparency Project and those that are not participating. All six project metrics were analyzed; however, you can see that DTP participating clinics outperform non-DTP clinics on the three quality metrics shown. While this does not establish a causal relationship between DTP participation and metric performance, the stark differences pose an interesting question about the value in participating in shared learning quality improvement collaboratives.



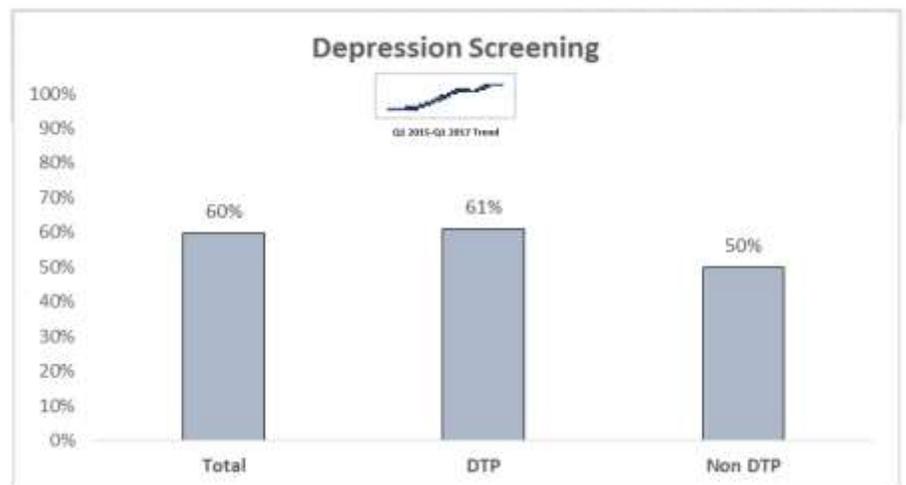
FQHCs participating in the Data Transparency Project show a

20%

Greater performance in colorectal cancer screening...

11%

Greater performance in depression screening with follow-up plan...



... and

15%

Greater performance in hypertension control!

