

# Operations Peer Group News

The latest information for Community Health Center Operations Staff



July 6, 2022

## Need to Know

**Mark your calendars:** OPCA Operation Directors Peer Group will meet *in-person* at [Klamath Health Partnership](#) in [Klamath Falls](#), OR on **Friday, July 29**. [Register by July 15<sup>th</sup>](#), and learn more [here](#). Contact [Sonya Howk](#) for more information.

**The 2021-22 OPCA Awards of Excellence** nomination are open. Each year we honor CHC individuals and organizations who do outstanding work to deliver integrated medical, dental, and behavioral health services to their communities. 2021-22 awards will be presented at the September All Peer Group Gathering. See [here](#), or email [awards@orpca.org](mailto:awards@orpca.org) for more information. Nomination deadline is **July 22, 2022**.

**Suicide and Crisis Network's Call for Volunteers and Employees** On July 16, the National Suicide Prevention Lifeline (1-800-273-8255) will transition to an easy-to-remember, 3-digit number (988). [Learn more about 988](#).

## HRSA Tidbits

**Updated Health Center Program Site Visit Protocol (SVP)** On May 26, the SVP was updated with minor changes to improve consistency. These updates will not impact the way that site visits are conducted. [See a summary of key changes](#). If you have questions, please use the [BPHC Contact Form](#) (Policy > Site Visit Protocol General Inquiry).

**How to Get the Answers You Need** Following the update from Office of Strategic Business Operations Director Kate Mitchell during the [May 4 Today with Macrae](#), we issued a [bulletin to health center leaders](#) last week clarifying how health centers can get the answers they need from us.

**Billing and Cost Sharing Overview for COVID-19 Vaccination, Testing, and Treatment** A [new webpage](#) provides health centers with a summary of billing and patient cost-sharing for COVID-19 related services and supplies. *Note: This is not an exhaustive list.* Health centers still refer to the specific and most recent requirements or restrictions for each payor source or program. For additional questions, health centers should use the [BPHC Contact Form](#).

**Rural Communities Opioid Response Program: Medication-Assisted Treatment Access** The goal of this [HRSA funding opportunity](#) is to improve health care in rural areas by establishing new medication-assisted treatment (MAT) access points and increasing the capacity for sustainable MAT services.

## Training & Learning Opportunities

**Creating and Maintaining a Culture of Continuous Compliance: Preparing for HRSA's Operational Site Visit (OSV) and Beyond** A [3-Part Webinar Series](#) for health centers preparing for HRSA's OSV and building continuous compliance. Three-part series features the perspective of three independent OSV reviewers with experience conducting in-person and virtual HRSA OSVs. July 12, 13, and 14, 2022 10 – 11:30 am PT. [Register](#)

**Special and Vulnerable Populations COVID-19 Forum** Join to hear discussion of how COVID-19 has impacted health centers and the special populations they serve. Suma Nair, PhD, Director of BPHC's

Office of Quality Improvement, will provide up-to-date information about assistance for health centers. Friday, July 22 2:00-3:00 p.m. ET [Register here](#) (visit to see all dates and times)

**Credit Reporting: Why Health Care Advocates Should Care** Community Catalyst's Community Benefit & Economic Stability Project Webinar. Illnesses can throw patients into financial crisis. Information on new changes to reporting medical debt. Thursday, July 28 11:30 am PT. Email [gnguyen@communitycatalyst.org](mailto:gnguyen@communitycatalyst.org) if you have any questions, or [register here](#).

**Association of Clinicians for the Underserved 2022 Conference [Resilience & Transformation in Care](#).** Explore concrete strategies in building and sustaining a powerful CHC workforce. July 31-August 2 in Washington, D.C. and online. [Register now](#).

**Pediatric COVID-19 Vaccine Learning Series: 6-month through 5-year old populations last session, Data and Strategies for Pediatric Vaccine Catch-up** July 21 9 – 10 am PT [Register here](#).

## Emergency Preparedness Resources

**Reporting Emergency Operational Status** Please remember that if there is a declared emergency due to Winter Weather, we ask that you report your clinic status. You can do so here: <https://forms.office.com/r/1VNmN2eKCT>, or at the QR code attached (open the file, point your phone camera at the graphic and a link should pop up to the form).

Questions? Please feel free to contact [showk@orpca.org](mailto:showk@orpca.org).

