

Operations Peer Group News

The latest information for Community Health Center Operations Staff



May, 2023

Need to Know

Thank you Operation Directors & Professionals who were able to attend OPCA's Spring All Peer Group Gathering in Bend, April 25th. Group consensus is to hold a summer gathering. Watch your email for date & location. Questions? Email showk@orpca.org.

HRSA Tidbits

Updated Health Center Program Site Visit Protocol HRSA updated the [Health Center Program Site Visit Protocol \(SVP\)](#) on **April 13**. Most significant change: [Calendar Year 2024 Requirements for Federal Tort Claims Act \(FTCA\) Coverage for Health Centers and Their Covered Individuals](#) (PDF), re: risk management & obstetrical training requirements. Submit questions to [BPHC Contact Form](#) (*Policy > Site Visit Protocol General Inquiry*).

National Institute of Diabetes and Digestive and Kidney Diseases (NIDDK) [Funding opportunity](#) to support testing interventions that screen for and address adverse social determinants of health (SDoH) during a health care visit. Letters of Intent due September 19.

FDA Mail - back Envelopes for Opioid Analgesics Dispensed in Outpatient Settings FDA is requiring manufacturers of opioid analgesics dispensed in outpatient settings to make prepaid mail-back envelopes available to outpatient pharmacies as a disposal option for patients. Learn more on [fda.gov](https://www.fda.gov).

Reminder: Medicare Revalidation Every Five Years for FQHC Sites CMS requires *each* FQHC *site* enrolled in Medicare to revalidate enrollment information every five years. Revalidation due dates at [Medicare Revalidation List tool](#). Notice for each FQHC site is six months in advance. To revalidate use [online PECOS system](#) & [step-by-step demo video](#). Questions? [BPHC Contact Form](#).

BPHC Policy Tip: Required & Additional Health Services If a health center contracts with an answering service that only transfers calls to a provider without exercising professional medical judgment in assessing a health center patient's need for emergency medical care, the service is not recorded on Form 5A for the purposes of after-hours coverage. Learn more: [Health Center Program Compliance FAQs webpage](#).

Training & Learning Opportunities

Worried about the future of 340B? Join NACHC's 340B Advocacy Webinar! NACHC has designated May as a 340B Month of Action & are kicking things off with a 340B Advocacy Webinar on May 8 at 1:00 pm PST. Please register in advance [here](#).

Integrating Behavioral Health Care into Clinical Workflow Discuss clinical workflows for successfully integrating behavioral health services in the primary care setting. May 10, 11:30 am PST [Registration page](#).

National Nurse-Led Care Consortium [Telehealth in a Post-PHE World](#) Webinar on temporary flexibilities & waivers impacting telehealth expiring May 11th, & evolving telehealth policy landscape & models of care. May 12, 10:00 am PST. [Register](#).

Documentation, Billing, & Coding for Behavioral Health Integration Information session on documentation, coding, & billing practices to support quality reporting & coordinated care for integrated medical and behavioral health. May 15, 10:00 am PST [Registration page](#)

2023 Weitzman Virtual Symposium Tackling Old Problems with New Solutions in Primary Care. Afternoon multidisciplinary panel of leaders will explore the use of big data, analytics & AI in healthcare quality & equity in safety net settings. May 17 8:00 am PST [Register here](#).

Join NACHC, your peers & industry experts for [FOM 3 workshop](#)! [NACHC](#)'s advanced-level training for established CEOs, CFOs, COOs, Controllers, & Finance Managers. Interactive seminar approved up to 13.8 CPE credits. View [full training agenda](#). Early registration: May 17; event: May 31- June 1, Austin, TX or virtual. [Learn more](#).

Changing Climate & Pediatric Healthcare Discuss implications on pediatric health care with experts from Children's National Hospital, University of Virginia School of Medicine, & American Academy of Pediatrics. May 18, 9:00 am PST. [Registration page](#)

Growing the Next Generation of Health Center Executives: Understanding Health Center Administrative Fellows Program One-hour webinar from NACHC & Moses/Weitzman Health System, includes tools & implementation tips. May 25, 9:00 am PST. [Registration page](#). Follow-up office hours, June 15, 9:00 am.

New E-Courses on Racism in Healthcare & Having Tough Conversations ACU's [Justice, Equity, Diversity, and Inclusion](#) (JEDI) initiative new, free e-courses equip healthcare workers with foundational information in JEDI concepts. Certificate of Completion available.

2023 Virtual Workforce Summit Association of Clinicians for the Underserved (ACU) [STAR2 Center](#), [Community Health Center, Inc.](#), and [NACHC](#) are excited to host this opportunity for health centers to come together to share & elevate best practices around workforce challenges & needs. May 23 – 24 - All Virtual [Learn more and register.....it's FREE!!!](#)

Emergency Preparedness Resources

Cybersecurity for Health Centers Health care has experienced an increase in cyber-attacks. A 90-minute webinar covering security risk assessment & developing risk mitigation plans, HIPAA requirements & cyber-insurance. Hosted by NACHC. May 16 , 11:00 am PST [Registration page](#)

It might still be raining, but summer is coming, are you prepared for extreme heat? AmeriCare has a [Heat Alert Plan](#) and an [Extreme Heat Plan Checklist](#) for Administrators. Many other checklists and plans are available on their [web site](#).

Or, sign up for a free alert system created in collaboration with the [Center for Climate, Health and the Global Environment](#) at Harvard T.H. Chan School of Public Health & [Climate Central](#) using Climate Central's Realtime Climate alerts. Email messages are sent 2 days before expected "dangerous" heat, which are temperature thresholds lower than traditional heat warnings. Sign up by emailing [Chelsea Heberlein, Program Manager](#)

Reporting Emergency Operational Status Please remember that if there is a *declared emergency*, we ask that you report your clinic status as soon as you can. You can do so here: <https://forms.office.com/r/1VNmN2eKCT>, or at the QR code attached (open the file, point your

phone camera at the graphic and a link should pop up to the form). **Questions?** Please feel free to contact showk@orpca.org.



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