

OEW WEBINAR

September 9, 2014



Introductions

Welcome! Where are you calling from?

Enrollment Update



Community Partner Team -

Let's talk about OHP renewals and our transition onto a new marketplace and OHP enrollment process.

In the meantime

What are challenges you are still experiencing that could use support?

- 1) Backlog from 2013
- 2) Expedited applications are not being processed as quick before. Customer Service Reps are not disclosing a timeline of processing
- 3) Tracking OHP renewals



