

OEWS WEBINAR

OREGON PRIMARY CARE ASSOCIATION

1-2:30PM
JUNE 10, 2014

Agenda

- ❑ Introduction
- ❑ OPCA OE Network update
- ❑ FQHC update
- ❑ Cover Oregon update
- ❑ Legal Aid Services of Oregon presentation

OEW Network update

- ❑ New communications
 - Webinar platform change
 - New OEW Network webpage
 - Visit the [OPCA webpage](#) then select “**Initiatives & Networks**” and look for “**OEW Network**”
 - [OPCA Facebook page](#)
- ❑ OEW Appreciation awards
 - Email [Claire](#) or [Stephanie](#) for more information or to discuss possible dates.
- ❑ Upcoming trainings
 - July 8 - webinar 1:00 - 2:30 pm PST
 - August 19 – all day training in Eugene

FQHC update

- ❑ What is new with O&E in your health centers and communities since open enrollment closed?
- ❑ Has enrollment slowed?
- ❑ Are the newly enrolled utilizing services?



April Webinar: Connecting Newly Enrolled to Care

□ Successes

1. Cover Oregon customer service improvements
2. connecting w/ CCO point people to talk to do informative sessions for patients/community members
3. enrollment fairs



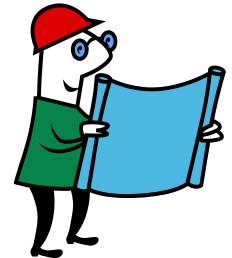
□ Barriers

1. MMIS lag
2. enrollments into the wrong CCO
3. applications from Oct/Nov still pending



□ Future plans

1. Health literacy/Health insurance 101 classes
2. Patient engagement for the newly enrolled



Cover Oregon

- Update from Betse Thielman
 - Provider Campaign Coordinator of Cover Oregon and Oregon Health Authority
 - Elizabeth.S.Thielman@state.or.us

Legal Aid Services of Oregon

- Megan Dorton, Staff Attorney at [LASO](#)
 - A strong advocate and expert in immigration issues and encourages you to connect with her about immigration cases.
 - Megan is interested in hearing from OEW staff regarding the disenrollment or application denials on non-citizens on the basis of their immigration status.
- Megan can be reached by:
 - Cell: 503 732 0680
 - Office: 503 224 4086
 - Email: megan.dorton@lasoregon.org

O&E Questions?

- Contact your Regional Outreach Coordinator or the emails below and we will do our best to support your OE needs.
 - Stephanie Castano – scastano@orpca.org
 - Claire Tranchese - ctranchese@orpca.org
 - Betse Thielman - Elizabeth.S.Thielman@state.or.us