

OUTREACH & ENROLLMENT WEBINAR

OREGON PRIMARY
CARE ASSOCIATION

1:00 - 2:30 PM
APRIL 14, 2015

Agenda

- Welcome
- Learning Opportunity Dates
- OHA Community Partner Update w/ Q&A
- State of O&E at your CHCs
- End

Upcoming Events

- **April 22** – Health Outreach Partner’s [Outreach & Patient-Centered Medical Home Webinar](#)
- **April 23** - [Symposium](#) (Outreach scholarship)
- **April 28** – OHA Provider Collaborative Webinar on Newborn Notification
- **May 18-19** - [NWRPCA Conference](#) (O&E day)
- **June 10-12** - [Enroll America Conference](#)

Community Partner Update

Betse Thielman – Provider Campaign
Coordinator of the Oregon Health Authority



State of O&E at Your CHCs

Successes

- Shorting waiting times at 5503
- Hired more OEWs!
- Escalating urgent cases have shorter turnaround times
- Applications are being processed quicker

Challenges

- Significant number of pended applications of 45 days or more (applications dating back from October)

Moving Forward

- What training/technical assistance would you like see moving forward this summer?

Happy April!

