

PCPCI Learning Collaborative on Patient-Centered Communication
Tentative Calendar
June 2014

Month	Activity	Content	Date
June 2014	Webinar #1	Introductions to each other and plans for the year Instructions/assignment of charter creation (with vision/goal ideas we share), team members	June 30
July 2014	Webinar #2	-Organizational adoption of patient-centered care -Key operational considerations (documentation, training plans, workflow redesign) - Change management	July 23
August 2014	Webinar #3	-Defining and Measuring patient-centered care -What goals do you have in mind? -How will you know whether you have made progress towards your goals? -What measurement challenges do you anticipate?	August 18
October 2014	Webinar #4	-More on measurement: refining your initial thinking -Clinic story about strategically measuring and improving self-management support	October 6
October 2014	Webinar #5	Promoting spirit of patient-centered care within your org	October 30
November 2014	Face to Face Session #1	-Cultural Agility -Engaging patients as partners -Team planning time/work plan development	November 14
December 2014	Webinar #6	Follow up on cultural agility implementation	December 8
January 2015	Webinar #7	Intro to Patient-Centered Office Visit Skills	January 12
February 2015	Face to Face Session #2	-Deeper dive on Patient-Centered Office Visit Skills -Health Literacy	February 27
March 2015	Webinar #8	Follow up on health literacy implementation	March 16
April 2015	Webinar #9	Follow up on PCOF implementation and introduction to self-management support skills	April 13
May 2015	Face to Face Session #3	-Self-Management Support skills -Self-Management Support workflows	May 8
May 2015	Webinar #10	Final Report Out	May 18