



## PARTICIPANT AGENDA

### Advanced Payment and Care Model (APCM) Learning Session: Looking Forward to Social Care

OMSI (Oregon Museum of Science and Industry)  
1945 Southeast Water Avenue  
Portland, OR 97214

OPCA defines “social care” as our efforts to move the healthcare delivery system upstream, so that we go beyond the provision of medical services so as to also address patients’ socio-economic needs, and holistically respond to their overall health and well-being. ***During this learning session, we will continue to push the needle on a customer-centric radical redesign in care through the following objectives:***

1. Prepare for value-based pay by defining, documenting, and addressing the complex needs of the patients we serve.
2. Deepen learning around empathic interviewing and corresponding operational responses – have space for implementation teams to turn insights gained from SDoH screenings into concrete action plans.
3. Learn from experts and peers across the nation and locally on the concepts and current practices of social care in the primary care space.
4. Brainstorm interventions that incorporate the social determinants of health.

***Leading into the learning session, the health center implementation teams will have immersed themselves in the following activities:***

1. Conduct a SDoH screening or interview with 80-100 patients in their selected target populations.
2. Test out a few workflows that link SDoH screenings with empathic interviewing.
3. Prepare to discuss key takeaways of experience and next steps in intervention design.

### Agenda

Session Facilitator: Katie Coleman, Research Associate at the MacColl Center for Health Care Innovation at the Group Health Research Institute (<http://maccollcenter.org/>)

### Day 1 Afternoon

Section	Time	Lead
APCM Senior Leadership Gathering (Pre-event session – INVITE ONLY)	9:30am-11:30am	Laura Sisulak, OPCA
CHW peer-network (Pre-event session – INVITE ONLY)	10:00am-12:00pm	Akira Templeton, OPCA
Lunch	12:00pm-1:00pm	Stephanie Castano, OPCA
Opening <ul style="list-style-type: none"> <li>• Welcome</li> <li>• Introductions</li> <li>• Logistics</li> </ul>	1:00pm -1:30pm	Laurie Francis, OPCA Charles Ashou, OPCA

<b>Ice Breaker: Let's celebrate the wins!</b> <ul style="list-style-type: none"> <li>• With your team, come up with an organizational or department win since the July F2F gathering</li> <li>• Spread out and share your wins with 2 people you don't know (take 5 minutes)</li> <li>• Report out on best wins you heard</li> </ul>	1:30pm -1:45pm	Katie Coleman, MacColl Center
<b>Panel of Community Health Centers on addressing the Social Determinants of Health (SDoH) in the Primary Care Setting</b>  <u>Panelists:</u> <ul style="list-style-type: none"> <li>• Vija Sehgal, Waianae Coast Comprehensive Health Center</li> <li>• David Derauf, Kokua Kalihi Valley Clinic</li> <li>• Liz Powers, Winding Waters Clinic</li> </ul>	1:45pm -3:00pm	Katie Coleman – Facilitator
<b>Break; Dessert &amp; Coffee</b>	3:00pm - 3:15pm	
<b>Framing your segmentation work</b>	3:15pm - 3:30pm	Laurie Francis Alicia Atalla-Mei, OPCA Katie Coleman
<b>Work time with your team: Part I</b> <ul style="list-style-type: none"> <li>• Describing your experience working with a segmented population using a SDH screening tool</li> <li>• Reflecting on trends, challenges, new data, approaches, and workflows for future consideration</li> </ul>	3:30pm - 4:15pm	Alicia Atalla-Mei Katie Coleman
<b>Policy landscape update</b> <ul style="list-style-type: none"> <li>• 1115 waiver, SDoH landscape and more</li> </ul>	4:15pm - 4:45pm	Craig Hostetler Laura Etherton, OPCA
<b>Day 1 close</b>	4:45pm - 5:00pm	Charles Ashou

## Day 2 Morning

Section	Time	Lead
<b>Get breakfast, get settled</b>	8:00am -8:30am	Stephanie Castano Laurie Francis
<b>Leadership spotlight #1</b> -Yakima Valley's transformation goals and move towards value-based pay	8:30am - 9:15am	Carlos Olivares, CEO, Yakima Valley Farm workers Clinic
<b>Buzz creation!</b> <ul style="list-style-type: none"> <li>• Day 1 work time recap</li> <li>• Reflections and Aha's on what you learned about each other's work plans</li> </ul>	9:15am - 9:30am	Katie Coleman
<b>Keynote Presentation: Looking Beyond our Walls</b>	9:30am -11:00am	Donna Thompson, CEO, Access Community Health Network (ACHN)
<b>Break</b>	11:00am -11:15am	

<b>Work time with your team: Part 2</b> <ul style="list-style-type: none"> <li>Based on what you learned and the goals for 2017, what are your 3 action steps for when you get back at the clinic?</li> </ul>	<b>11:15am -11:45am</b>	Katie Coleman Alicia Atalla-Mei
<b>Leadership Spotlight #2:</b> Virginia Garcia's transformation goals and the move towards value-based pay	<b>11:45am-12:15pm</b>	Gil Munoz, CEO, Virginia Garcia Memorial Health Center
<b>Close</b> The next 6 months & beyond	<b>12:15pm-12:30pm</b>	Charles Ashou
<b>Lunch to go</b>	<b>12:30pm</b>	Stephanie Castano
<i>Advanced Care Model Overview for Phase 5 – (Post-event session – INVITE ONLY)</i>	<i>1:00pm -3:00pm</i>	<i>Amy Vasereno, OPCA</i>