



APCM May Workshop Agenda

Mercy Corps Headquarters - 45 Southwest Ankeny Street, Portland, OR 97204

Thursday, May 25, 2017 from 8:30AM – 4:15PM

Time	What	Who	Objectives
8:30 AM	Breakfast & Registration	All	Check in, have breakfast, and settle in.
9:00 AM	Welcome & Introductions	Charles Ashou & Alicia Atalla-Mei	Frame the day and learn who's in the room.
9:30 AM	Disaggregating Towards Health Equity: Population Segmentation, Population Health and APCM Accountability	Charles Ashou	Learn about the revised Accountability Plan
10:00 AM	Upstream QI Canvas Work Time	Alicia Atalla-Mei	Continue population segmentation planning through completion of Upstream QI Canvas tool
11:00 AM	Break	All	Stretch
11:15 AM	Upstream QI Canvas Activity	Alicia Atalla-Mei	Learn about the population segmentation plans of other APCM clinics. Further refine plans based on peer and Navigator feedback.
12:15 PM	Lunch provided by OPCA	All	Nourish and network
1:00 PM	What Makes Care STEPs Feel Like Care?	Tran Miers, RN & Michelle Farmer OTD, OTR/L	Explore our opportunity to redesign care to be more patient-centered and more flexible. Keep our eyes on the transformation prize.
1:30 PM	Stepping towards Health Equity: Care STEPs, APCM Access Accountability and Data Review	Charles Ashou & Ariel Singer	<ul style="list-style-type: none"> - Review changes to Access quadrant of the APCM Accountability Plan and the implications for APCM CHCs. - Review the strategic importance of Care STEPs and the big picture vision beyond the accountability plan. - Review and discuss Care STEPs data and share ideas about using data for improvement going forward. - Share stories of high utilizers and the Care STEPs provided in service of their care.
2:15 PM	Break	All	Stretch
2:30 PM	Care STEPs Gallery	Ariel Singer & Charles Ashou	Review and discuss the changes to the Care STEPs definitions.
3:30 PM	Care STEPs: Planning our Way Forward	Ariel Singer & Charles Ashou	Have discussion about barriers and support for a more rigorous implementation of Care STEPs documentation across all APCM clinics.
04:00PM	Wrap Up	Laurie	Summarize the day, share next steps, and gather feedback about the day.
04:15PM	Adjourned	All	End on time